

# Southern Maine Regional Service Changes

Updated March 20, 2020

## Region-wide Updates

- Fare-free rides starting today (March 20<sup>th</sup>) on BSOOB Transit, Lakes Region Explorer, METRO, RTP, South Portland, and YCCAC.
- Launch of electronic fare collection for buses is postponed.
- People should ride only if absolutely necessary.
- Enhanced cleaning being implemented at all agencies.

## Agency-specific

### METRO

- All rides are free through April 30<sup>th</sup>.
- Service reduced to Saturday schedule on all routes except BREEZ. BREEZ will use Saturday schedule plus one added morning run, leaving Brunswick at 5:55am.
- Pulse on Elm Street and main office on St. John Street are closed to the public.
- [Sign up for email alerts](#) or follow <https://www.facebook.com/METROBUSGreaterPortland/>
- Schedules and Information at [GPMETRO.ORG](http://GPMETRO.ORG)
- Email questions and messages of support to: [info@gpmetro.org](mailto:info@gpmetro.org)

### South Portland

- All rides are free through April 30<sup>th</sup>.
- As of March 20<sup>th</sup>, all routes are running.
- [Sign up for email alerts](#) or follow <https://www.facebook.com/sopobusservice/>
- Schedules and Information at [South Portland Bus Service](#)
- Email messages of support to: [COASP@southportland.org](mailto:COASP@southportland.org)

### Biddeford Saco Old Orchard Beach Transit -- BSOOB Transit

- All rides are free through April 30<sup>th</sup>.
- ZOOM Express schedule remains the same as of today (March 20<sup>th</sup>).
- Service reduced on many routes. See [website](#) for schedules changes.
- No Sunday Service.
- Saco Transportation Center closed to the public.
- [Sign up for email alerts](#) or follow <https://www.facebook.com/BSOOB-Transit-107449190793908/>
- Email messages of support to: [info@bsoobtransit.org](mailto:info@bsoobtransit.org)

### Casco Bay Lines

- Effective March 21<sup>st</sup>, service is temporarily reduced. [Click here for the amended schedule.](#)
- Capacity on vessels is limited to 250 passengers.
- Passengers are asked to rip their own tickets when boarding.
- [Sign up for email alerts](#) or follow <https://www.facebook.com/CascoBayLines/>
- Email messages of support to: [info@cascobaylines.com](mailto:info@cascobaylines.com)

### Amtrak Downeaster

- Service reduced to two roundtrips each day – until further notice.
- Most stations are not staffed.
- Reservations should be made ahead of time online or by calling 1-800-USA-RAIL.
- During this time, passengers may cancel or change their reservations without penalty.
- [Sign up for email alerts](#) (at bottom of page) or follow <https://www.facebook.com/AmtrakDowneaster/>
- Email messages of support to: [info@nnepra.com](mailto:info@nnepra.com)

### RTP/Lakes Region Explorer

- All paratransit and bus rides are free through April 30<sup>th</sup>.
- Lakes Region Explorer: Starting March 23<sup>rd</sup>, the Lakes Region Explorer will not run the last roundtrip of the day (normally departing Bridgton at 7:10 PM and returning from Portland at 8:45 PM).
- Demand Response: Effective March 21<sup>st</sup>, Saturday service ends at 1 PM. No Sunday service until further notice.
- Office on St. John Street is closed to the public.
- For the latest updates, visit [www.rtprides.org](http://www.rtprides.org) or <https://www.facebook.com/rtpRides/>
- Email messages of support to: [customerservice@rtprides.org](mailto:customerservice@rtprides.org)

### York County Community Action

- All rides are free through April 5<sup>th</sup>.
- For the latest updates, visit <https://yccac.org/category/news/> or follow <https://www.facebook.com/YCCAC/>
- Email messages of support to: [info@yccac.org](mailto:info@yccac.org)